

# Registration Manual

# Chubb

POWERED BY API GROUP

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<https://mysite.chubb.co.uk/>  
Select **Register**

Log in to your account

Don't have an online account? **Register**

User name (Email Address)

Password

**Sign In**

> I've forgotten my details

Read and agree to [the terms and conditions](#)  
Tick Box and **Accept**

**User Registration**

[Click here to view registration Manual](#)

Please read the statement below carefully before continuing.

Welcome to ChubbmySite. In order to register for this site, you will need to have access to some basic account details such as your contract number, a recent work order number, an invoice number or an engineer's report sheet number. You will need to use the address where your bill is sent to. You may have as many users as you need from your organisation on the ChubbmySite System, and each will have their own unique log on. Do not share your user details for security reasons. Additional security questions will be asked if you have a monitored system. You will need to read the Terms of Use (terms and conditions) and tick that you agree to these terms and conditions of using this site.

I have read, and agree to the  terms and conditions of using ChubbmySite

**I Accept** **Exit**

Complete the Your Details Steps 1-4 pages  
Select **Continue**

**Your Details**  
Step 1 of 4 - User Details

First Name: [ ] Last Name: [ ]  
Address 1: [ ] Address 2: [ ]  
City: [ ] Post Code: [ ]  
Country: [ ]  
Email Address: [ ] Confirm Email Address: [ ]  
Phone Number: [ ] AND/OR Mobile Number: [ ]

\* Denotes Required Field

**Continue** **Cancel**

**Your Details**  
Step 2 of 4 - Security Questions

Each must be a minimum of 4 characters for you to continue. Please avoid using spaces or special characters in this information.

Memorable Question 1: Your city or town? [ ]  
Memorable Answer 1: [ ]  
Memorable Question 2: Your most memorable date? [ ]  
Memorable Answer 2: [ ]  
Memorable Question 3: The street where you grew up [ ]  
Memorable Answer 3: [ ]

**Continue** **Cancel**

You now need to identify your account.

All contracts on the account number will be included in your ChubbmySite view, if you have more than one Chubb account you can link these once your account is registered.

You will need to enter your account number and 2 other security questions. this information can be found on your invoice/inspection certificate.

**Your Details**  
Step 3 of 4 - Account Registration

To register your email you must enter the Account Number plus 2 of the other security questions.

Account number: [ ] \*  
Contract number: [ ] \*  
Engineers report sheet number: [ ] \*  
Invoice number: [ ] \*  
Work order number: [ ] \*  
New Customer? (Not yet known):  \*  
Site Password: [ ] \*

If you are registering for monitored systems you must enter the site password for the contract number entered above.

**Continue** **Cancel**

**Your Details**  
Step 4 of 4 - Captcha Validation

pU7VV

Enter code shown above

[ ]

**Continue** **Cancel**

For any queries please contact the ChubbmySite helpdesk on

0344 879 1774

or email

[UK\\_mysitehelpdesk@chubbs.com](mailto:UK_mysitehelpdesk@chubbs.com)

Please be aware software updates may slightly change the look of screens

