

Chubb Provides Advanced Remote Perimeter Security for Berger Paints Singapore



Project overview

Berger Paints, a leading paint manufacturer, operates an industrial facility in Singapore with a premises area of approximately 11,000m². After initial discussions, the company engaged Chubb to review and upgrade its perimeter security. The objective was to move away from traditional manned guarding to a more reliable, technology-based solution that better suits modern industrial needs.

Customer Needs

Berger Paints previously depended on traditional on-site security personnel. While functional, this approach presented challenges in achieving fully consistent, proactive monitoring and reliable incident reporting around the clock.

These issues undermined site security and created operational risks. In addition, Singapore's Progressive Wage Model continues to increase the cost of security personnel year on year, making traditional on-site guarding less sustainable and predictable.

Berger Paints was seeking a dependable alternative that would deliver:

- Full 24/7 perimeter coverage
- Elimination of on-site personnel reliability concerns
- Proactive monitoring and fast response capability
- Seamless integration with existing factory operations

Solution and Benefits

In a competitive selection process, Chubb stood out with our consultative approach, deep insight into the client's pain points, and a tailored, remotely managed, and technology-driven solution delivering superior reliability and long-term cost predictability that fully addresses Berger Paints' challenges.

- 17 high-performance CCTV cameras strategically positioned to provide complete, overlap-free surveillance of the facility's perimeter.
- AI-powered video analytics distinguish people/vehicles from irrelevant motion (e.g. shadows, trees), cutting false alerts. Triggers clips, notifications, logs, and automations on real events.
- Automatically arms on schedule, reminders, or geo/occupancy rules — with easy manual overrides and exceptions.
- Round-the-clock DECAM fire alarm monitoring to ensure the fastest possible notification and response.
- 24/7 remote video monitoring by trained operators in Chubb's professional Monitoring Centre.
- Integrated alarm monitoring with immediate escalation protocols to ensure swift response to any detected threats.

The subscription model covers upfront CCTV installation/upgrade plus continuous remote monitoring and proactive maintenance, delivering predictable costs and reliable performance.

Project Summary

Berger Paints was highly satisfied with the solution's reliability, seamless integration, and immediate improvement in security performance. This successful project highlights Chubb's ability to deliver modern, remote security solutions that resolve traditional guarding challenges and provide industrial clients with enhanced protection and sustainable value.

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